

Are you struggling with IT in lockdown?

Are you struggling with IT in lockdown? Find yourself unable to get your e-mail setup, want to try online shopping or has social media got you confused?

Maybe our new telephone support service can help.



Complete an online form by visiting www.staffordshire.gov.uk/TelephoneITSupport or contact our call centre on **0300 111 8000 or your local library to register for a call back.**

A friendly member of our Library team, a volunteer or a Community Learning tutor will give you a call and talk about your IT issues.

If we can't find an immediate solution we'll make sure we direct you to someone who can, to a suitable course or other kinds of help.

Its a totally FREE service so give us a try, we're happy to help.

We can help get you back up and running on your laptop, support you with connecting to online learning or navigating the world of music downloads.

You may need help with the basics such as how to set up an email or facebook account. Or support with online shopping.

We can help you stay connected with family and friends by helping you set up video calls via Zoom, Skype or WhatsApp.

