



Charity number 1197599

Noise Management Brereton Big Local CIO

Introduction

We acknowledge that we hold a duty to ensure that the Brereton Community Hub does not generate excessive noise and disturbance. The purpose of this plan is to detail the procedures adopted to ensure, as far as possible, the minimisation of disturbance to local residences by activities in and around the Community Hub.

A balance of needs must be achieved by ensuring that social and recreational activities are not marred

whilst controlling potential adverse noise effects. The Environmental Protection Act 1990 was consulted in preparing this document.

With the noise management plan, we have the following in place.

Robust policies and procedures for events at the Community centre

Training procedures for managers and other staff associated with events.

An ongoing review processes.v

Key Elements of this plan

- Minimise impact to residents.
- The identification of a range of potential noise sources relating to the premises and the acceptable levels of noise arising from all specified events.
- A detailed list of steps taken to manage noise pollution.
- A defined programme of noise management to check that compliance has been achieved through monitoring and testing.
- A Complaints procedure.
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Steps taken to manage noise pollution.

The overriding requirements for control of noise 'at source' were addressed by considering:

- The building's location, orientation, and design.
- The operation of equipment that emit noise.
- Managing operations on site.
- Making community centre users aware of late-night noise and to be proactive in dealing with the problem via signage, inclusion in hire agreement and announcements to people leaving the centre to respect our neighbours.

The building's location, orientation, and design.

- The site is situated on the Armitage Road WS15 1DF, this can be a busy 30mph ride with houses on the opposite side of the road and two houses to the left of the building. The hub backs on to the Trent and Mersey canal.
- The hub consists of four, high windows facing the Armitage Road and other windows facing towards the canal
- The main entrance/exit is a double door, opening to the right of the building, and an emergency exit to the rear of the property, thereby restricting noise spillage to residents.



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The operation of equipment that emits noise

- Consideration will be given to a 'buy quiet' policy and acoustic enclosures when purchasing equipment for use in Brereton Community Hub

Managing operations on site

- Brereton Community Hub is available for hire to different organisations.
- Details of events planned will be available via the hub website, however unusually significant events will be publicised through social media.
- Events in the Centre will finish at 11pm. However exceptionally at weekends permission may be given to extend this if it is appropriate and will not create undue disturbance.
- A record of the days on which the building is used after 24:00 hours on weekdays and Saturdays and after 23:00 hours on Sundays and Bank Holidays will be maintained.
- All trustees/staff will be fully aware and conversant with the noise management policy.
- Any event where amplified music is employed will be monitored.
- Music will reduce in sound and style to reflect a calmer end to the event.
- Staff and event organisers will take a proactive approach to noise management.

Making users aware of late-night noise

- The adoption of a proactive approach in dealing with the problem via signage, inclusion in hire agreement and announcements to people leaving the centre to respect our neighbours.
- The car park to the site lies nearer to housing and proactive steps will be taken to ensure customers leaving the site are considerate of our neighbours.

Complaints Procedure

- Brereton Community hub maintains a complaints policy and procedure that can be used to address any concerns caused by noise issues.

Responsibility

- The responsibility for the implementation of this noise policy is that of the Charities Trustees.
- The Policy is a controlled document and is subject to periodic review to ensure its suitability